



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
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E-mail: cgrfbypl@hotmail.com  
SECY/CHN/015/08NKS

**C A No. Applied For**  
**Complaint No. RA No. 04/2026 IN C.G. No. 466/2025**

**In the matter of:**

Sarita .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. Neeraj Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Monika Sharma, On behalf of BYPL

**ORDER**

Date of Hearing: 04<sup>th</sup> June, 2026  
Date of Order: 08<sup>th</sup> June, 2026

**Order Pronounced By:- Mr. S.R. Khan, Member (Technical)**

1. Present review under Regulation 37 of DERC (Forum for Redressal of Grievances of the Consumers and Ombudsman) REGULATIONS, 2024 read with order 47 CPC seeking review/recall of the order has been filed by OP against order passed by this Forum, in CG no. 466/2025 on 16.03.2026. Ground for review OP states that there is an error apparent on the face of the record. As per Para 2 of the review application

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CGRF (BYPL)

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The impugned order dated 16.03.2026 suffers from errors apparent on the face of record and non-consideration of impeachment of Smt. Mithlesh w/o Rajendra who is in occupation and beneficiary/user of the electricity connection bearing CA No. 101465407 installed in the name of Rajendra.

OP specifically pleaded in its reply that Smt. Mithlesh w/o Sh. Rajendra Kumar, who was found present at site during site inspection dated 03.11.2025, is in actual possession/occupation of the ground floor, where the electricity connection exists.

Error shown in the order is shown in the observation of this Forum in last three lines of this Para 2 of the impugned order i.e. "Reply further submitted that as per site verification report, Smt. Mithlesh w/o Rajendra (registered consumer) was found present at the ground floor and refused to get the name changed on the ground that there is a dispute of ownership/court case with respect to the applied premises."

As per Para 5 review application, this Forum inadvertently allowed the complaint in spite of the fact that that a fundamental objection raised by the respondent that categorically pleaded that during site inspection dated 03.11.2025 Smt. Mithlesh w/o Sh. Rajendra Kumar, wife of the registered consumer was found in actual physical possession of the ground floor and expressly refused name change citing ownership dispute.

In this connection this theory of objection of Ms. Mithlesh w/o Rajendra was nullified by this Forum in para 5 of the final order wherein it has been held that "OP rejected the application of the complainant merely on the basis of verbal communication between the present occupant at

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the premises in question. The complainant in her support has submitted Registered GPA in her favour showing that she is the owner of the property since 2004. There is no document placed on record by OP which shows that there are some property dues".

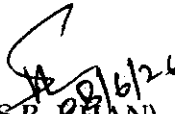
In the review petition also, the OP has not submitted any documentary proof to substantiate their claim that there is some property dispute. The OP with its review application has submitted the K.No. file of the connection in the name of Rajendra, which contains notarized GPA dated 1999 in favour of Rajendra Kumar. Whereas, the complainant Sarita has submitted registered GPA from Rajendra for name change.

Thus there is no mistake or error apparent on the face of record.

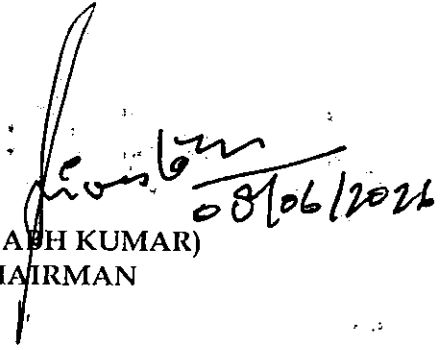
Hence the review, being devoid of merit as per Regulation concerned, is not maintainable and is accordingly, dismissed.



(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. RHAN)  
MEMBER (TECH.)



(SHALABH KUMAR)  
CHAIRMAN

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